

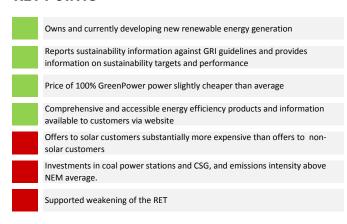


EnergyAustralia

Score: 4.9 Rank: 10/23

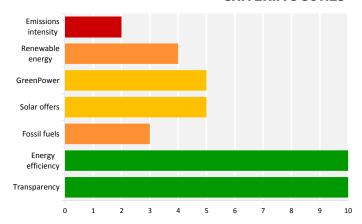
Operates in: NSW, SA, QLD, VIC, ACT Responded to survey: YES

KEY POINTS



CRITERIA SCORES

Criteria score: 9.7



DATA

| EMISSIONS INTENSITY | Value | | Score |
|--------------------------------|----------|--------------------------------|-------|
| Emissions intensity of assets | 1.020 | tCO2e/MWh sent out | 2.2 |
| | | Criteria score | 2.2 |
| RENEWABLE ENERGY (RE) | Value | | Score |
| Position on RET | Recalibr | ate GWh to "real" 20% | 2.0 |
| Position on SRES | Not sup | port | 0 |
| Future RE investment plans | Actual p | rojects | 10 |
| | | Criteria score | 3.5 |
| | | | |
| GREENPOWER (GP) | Value | | Score |
| Residential GP price (100%) | 5.225 c/ | kWh premium | 9.0 |
| Equitable Residential GP offer | Yes | | 10 |
| Total GP sales | 0.5% | of total sales | 2.9 |
| Proportion 100% GP equivalent | 13% | GP customers on 100% equiv. | 1.3 |
| Offers competing products | No | | 10 |
| | | Criteria score | 5.0 |
| | | | |
| DISTRIBUTED GEN (SOLAR) | Value | | Score |
| Solar export price diff | 0.1 c | avg diff from mean state price | 5.9 |
| Equity of solar offer | \$163 | avg diff from non-solar offer | 3.6 |
| | | Criteria score | 4.8 |

| FOSSIL FUELS | Value | Score |
|-------------------------|---------------------------------------|-------|
| Position on CSG | No position (Not public) | 5.0 |
| Position on coal | Qual Support (Not public) | 2.0 |
| Investment in CSG | Current: Yes; Plans: No current plans | 2.0 |
| Investment in coal | Current: Yes; Plans: Unknown | 0 |
| Native forests position | Against (Not public) | 5.0 |
| | Criteria score | : 2.8 |

| ENERGY EFFICIENCY | Value | Score |
|-------------------------------------|------------------|-------|
| Position on state EE schemes | Supports | 10 |
| Penalties in state EE schemes | No | 10 |
| Accessibility of online information | Homepage (clear) | 10 |
| Amount of online information | Excellent | 10 |
| Products and services offered | Limited/other | 7.0 |

| TRANSPARENCY | Value | | Score |
|--|-----------------------------|----------------|-------|
| Type of sustainability reports | GRI Sust Report | | 10 |
| Sustainability info in reports/website | 3 of 3 types of information | | 10 |
| Publicly discloses emissions intensity | Yes | | 10 |
| | | Criteria score | 10 |

Note that these are the raw scores out of 10 for each sub-criteria, which are then weighted to produce the criteria scores and final overall score (see Results Explainer)

NOTES

- EnergyAustralia owns generation assets
- In regards to solar offers, retailer states that all of EnergyAustralia's offers are available to solar customers but not necessarily through online or third parties (ie. customers must call in to get equitable offers).
- EnergyAustralia, as part of their support for energy efficiency schemes is working with state governments to optimise the designs of the existing schemes.

METHODOLOGY COMMENTS

NI/A





Results Explainer

Score: Overall score, combining weighted criteria scores

Rank:

Position out of 23 included retailers

Operates in: [STATES]
Responded to survey: [YES/NO]

KEY POINTS

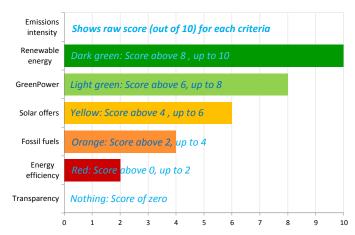


The section below presents the retailer's datapoint for each sub-criteria, and the raw score out of 10 received for that sub-criteria. Weightings are then applied to each sub-criteria in order to calculate each criteria score. The criteria scores are then weighted again to produce the overall score. See Methodology for details of weightings.

DATA

| EMISSIONS INTENSITY | Value | Score |
|--------------------------------|-----------|---------------------|
| Emissions intensity of assets | Datapoint | Raw |
| | | Criteria score: Raw |
| RENEWABLE ENERGY (RE) | Value | Score |
| Position on RET | Datapoint | Raw |
| Position on SRES | Datapoint | Raw |
| Future RE investment plans | Datapoint | Raw |
| | | Criteria score: Raw |
| | | |
| GREENPOWER (GP) | Value | Score |
| Residential GP price (100%) | Datapoint | Raw |
| Equitable Residential GP offer | Datapoint | Raw |
| Total GP sales | Datapoint | Raw |
| Proportion 100% GP equivalent | Datapoint | Raw |
| Offers competing products | Datapoint | Raw |
| | | Criteria score: Raw |
| | | |
| DISTRIBUTED GEN (SOLAR) | Value | Score |
| Solar export price diff | Datapoint | Raw |
| Equity of solar offer | Datapoint | Raw |
| • • | Dutupoint | NUW |

CRITERIA SCORES



| FOSSIL FUELS | Value | | Score |
|--|-----------|-----------------|-------|
| Position on CSG | Datapoint | | Raw |
| Position on coal | Datapoint | | Raw |
| Investment in CSG | Datapoint | | Raw |
| Investment in coal | Datapoint | | Raw |
| Native forests position | Datapoint | | Raw |
| | | Criteria score: | Raw |
| ENERGY EFFICIENCY | Value | | Score |
| Position on state EE schemes | Datapoint | | Raw |
| Penalties in state EE schemes | Datapoint | | Raw |
| Accessibility of online information | Datapoint | | Raw |
| Amount of online information | Datapoint | | Raw |
| Products and services offered | Datapoint | | Raw |
| | | Criteria score: | Raw |
| TRANSPARENCY | Value | | Score |
| Type of sustainability reports | Datapoint | | Raw |
| Sustainability info in reports/website | Datapoint | | Raw |
| Publicly discloses emissions intensity | Datapoint | | Raw |
| | | Criteria score: | Raw |

NOTES

Notes providing additional context to retailer's datapoints and/or performance, reflecting additional comments by retailer in the survey

METHODOLOGY COMMENTS

Notes on any assumptions/adjustments to methodology for this retailer, eg. assumptions for missing/unclear data, manipulation of data supplied in different formats etc